

**Q: What are the primary new features in SysNav 2.5 Beta?**

**A:** Support for the LS218, Groups feature, workflow improvements and performance enhancements.

**Q: Which products are supported by SysNav 2.5 Beta?**

**A:** SysNav 2.5 Beta supports LA108, LA112, LS118, and LS218 loudspeakers and subwoofers.

**Q: What are “Groups?”**

**A:** Groups streamline system control by allowing common settings such as Gain, EQ, and Delay to be adjusted across multiple loudspeakers simultaneously. For example, left and right arrays can be managed as a single system.

**Q: Why is SysNav v2.5 being released as a Beta?**

**A:** The software is ready for real-world use, and the BETA release allows us to validate these new capabilities across a wider range of applications while incorporating feedback from experienced users before final release. This helps ensure the best possible experience for all customers.

**Q: How long will SysNav 2.5 Beta be available?**

**A:** The beta program is expected to run for several weeks while we gather feedback and complete final validation prior to release.

**Q: Is SysNav v2.5 Beta stable for normal use?**

**A:** Yes. SysNav v2.5 Beta is intended for real-world use and has been thoroughly tested by QSC. The BETA label indicates that we are continuing to gather feedback on new features and enhancements as we prepare for final release, not that the core software is incomplete or unstable.

**Q: Why do I need TestFlight to use SysNav 2.5 Beta on iOS?**

**A:** TestFlight is Apple’s official platform for distributing and testing pre-release applications. To participate in the SysNav 2.5 Beta, install the TestFlight app, then follow the instructions on the System Navigator page at [qscaudio.com](http://qscaudio.com) to access the beta. Once installed, SysNav 2.5 Beta will be available through TestFlight for up to 90 days.

**Q: Do I need to update my loudspeaker firmware to use SysNav 2.5 Beta?**

**A:** Yes. SysNav 2.5 BETA includes firmware updates for all LA and LS models. Updating your loudspeakers and subwoofers ensures compatibility with new features, performance enhancements, and system optimizations introduced in this release.

**Q: How do I share feedback on SysNav 2.5 Beta?**

**A:** To share comments, suggestions, or report an issue, open the TestFlight app, select SysNav 2.5 Beta, and choose "Send Feedback." You can include screenshots and additional details as needed. For technical assistance or additional support, visit QSC's Contact Us page at [qscaudio.com](https://qscaudio.com) to contact Technical Support or submit a case through the Self Help Portal.

**Q: Can I return to SysNav v2.3 if I no longer want to participate in the v2.5 Beta?**

**A:** Yes. SysNav v2.3 remains available through the Apple App Store and as a Windows download from [qscaudio.com](https://qscaudio.com). If you choose to leave the v2.5 BETA program, simply remove the TestFlight version, reinstall SysNav v2.3, and use the L Class Firmware Updater to return your loudspeakers to the previous firmware version.

**Q: Can I mix loudspeaker firmware versions within the same array?**

**A:** We recommend that all loudspeakers in an array run the same firmware version to ensure consistent performance and proper system operation.

**Q: Can design files created in SysNav 2.5 Beta be opened in v2.3?**

**A:** No, the design file in v2.5 BETA will not be compatible with v2.3.

**Q: Can I open existing v2.3 design files in SysNav 2.5 BETA?**

**A:** Yes. Existing SysNav v2.3 design files can be opened in SysNav 2.5 Beta.

**Q: What kind of feedback is most helpful?**

**A:** Feedback on new features, workflows, usability improvements and overall system performance is highly valuable. Your input helps us refine the final release.

**Q: Why am I seeing a Microsoft Defender SmartScreen message when installing SysNav 2.5 Beta?**

**A:** Windows may display a SmartScreen notification when installing pre-release software. If prompted, select More Info and then Run Anyway to continue installing SysNav 2.5 BETA. The installer provided by QSC is safe to use, and this message is not expected in the final release version.